

Industry: **International Food Services Provider**

Company size: **270,000**

Company revenue: **\$16.3B**

CMDB – Remove Technical Debt

- Implemented access to essential tools and detailed CI info, boosting service delivery
 - Improved process efficiencies with a frequently accessed API for the latest check-in and primary user data for end user devices
 - Enhanced data synchronization and parameters for InTune to support management of My Assets
 - Enabled ServiceNow CMDB Data Foundation and CSDM Data Foundation, providing a clear scope of CMDB maturity
- | Archived **5M+** CI's not utilized
 - | **3x** increase in CI maturity
 - | **50%** reduction in CMDB clutter
 - | Removed **14** custom parameters

Talk to Bridgeview today at the number below or request information [here](#).