## BRIDGEVIEW PARTNERS BUSINESS CASE ORGANIZATIONAL TRANSFORMATION

Industry: International Food Services Provider

Company size: **270,000** 

Company revenue: **\$16.3B** 

## ServiceNow HRSD Employee Relations

- Established security and standards for sensitive information HR case types
- Enabled management dashboards for trends, workloads, and accountability of Employee Relations (ER) cases
- Alignment with ServiceNow HRSD case experience and Agent workspace
- Projected increased employee productivity and happiness due to the creation of ER self-service experience and improved ER case handling

**12 weeks** for implementation, configuration, and adoption

**1 location** for all ER case documentation

**9 user groups** fully trained through workshops

Agent Workspace enablement

Talk to Bridgeview today at the number below or request information here.



200 Barr Harbor Drive, Suite 400 West Conshohocken, PA 19428 (877) 54B-VIEW

© 2025 Bridgeview Partners