

Industry: **Grocery Retail**

Company size: **23,000**

Company revenue: **\$3.5B**

Strategic Portfolio Management (SPM)

- Established **Resource Management process** and provided operational coaching to support adoption
- Implemented **ServiceNow Strategic Portfolio Management** application suite including Demand, Project, Resource and Time
- Developed **SPM Governance** model
- Provided organizational change management consulting
- Project work is more aligned with objectives and operational work distractions are reduced to better support business outcomes

Resource allocation time **94%** more effective

Reduced time spent on operational tasks **49%**

Shifted **17%** of IT resource capacity from operations to business enhancing projects

Talk to Bridgeview today at the number below or request information [here](#).