

# Agile Transformation BridgeView Partners

November 2020





## **PROJECT:** Agile Transformation

### **COMPANY SIZE: 1200 employees**

#### **COMPANY INDUSTRY: Healthcare Services**

#### CLIENT

Client is a leader in the secure, compliant and efficient exchange of Personal Health Information (PHI) services.

#### BACKGROUND

Client was challenged with the growing backlog of new features and enhancements for their core business solution and was seeking to establish a best practice Agile product management methodology.

To achieve this vision, BVP provided an Agile expert to facilitate the transition from a traditional waterfall product development approach to an Agile methodology.

#### **THE SOLUTION**

BridgeView Partners collaborated with the product development team to establish an Agile approach to quality and efficient of product development. In support, BVP:

- Trained the product and development team on Agile fundamentals
- Defined and established an Agile sprint cadence
- Facilitated a planning sprint to define the initial story backlog
- Modeled the Scrum Master role for three two-week sprints
- Established key activities including daily scrums, release planning and retrospectives
- Provided adoption coaching to solidify roles and methodology
- Evaluated and implemented Microsoft Azure DevOps to support the methodology

#### THE OUTCOME

- Fully trained Scrum Master, Agile Team, and Product Owners
- Agile process substantially adopted within 3 Sprints (6 weeks)
- Successful migration from JIRA to Microsoft Azure DevOps, automating security testing, builds and production configuration

#### **BENEFITS**

- Higher throughput of new features and enhancements to strategic customer facing product
- Removal of technical debt
- Enhanced transparency to development and technical resource capacity per sprint